



## Concerns regarding Mansion Airport Statutory Consultation

1 message

14 January 2018 at 17:54

Dear RiverOak/BDB Law.

I write with regards to the statutory consultation pertaining to your proposed development of the former Mansion Airport site.

Firstly, you have previously stated that all residents in Herne Bay and Ramsgate would be notified of the forthcoming consultation events by direct mail shot to each household in the respective areas. Sadly, despite the consultation period now being open, I am yet to receive the mailshot. On checking with a range of friends and colleagues in the area, it is apparent that while some have received a postcard, many have not. This is particularly disappointing given that you stated that you were focusing the consultation on areas under the flight path. It is not difficult to send a letter to each household in an area, after all, names and addresses are freely available on the electoral role.

Secondly, whilst you have posted copies of all the consultation documentation on your website, you have embedded the PDF documents within a browser/reader within your page. Unfortunately, this embedded browser causes some laptops and tablets to crash, rendering the documents unreadable. Furthermore, this browser shows some pages whilst others are shown as blank. For the avoidance of doubt, I am not referring to pages which have been left blank by design, but those which contain information. This is a significant impediment to accessing information relevant to your project.

Thirdly, according to your introductory document (<http://rsp.co.uk/documents/consultation/01-an-introduction-to-the-consultation-2018/>) your consultation material has been made available in hard copy Herne Bay library, with the exception of the PEIR. This would seem to be a considerable impediment to fully consulting the residents of Herne Bay, especially considering the difficulty accessing these documents via your website as set out above.

Finally, your website contains a list of documents, but the index lacks any signposting to the contents of the individual volumes of the PEIR. Given the size of the documents and the other issues highlighted above, this makes finding specific information about your project a frustrating experience, and is likely to discourage members of the public from attempting any meaningful attempt at reading and understanding the information you present.

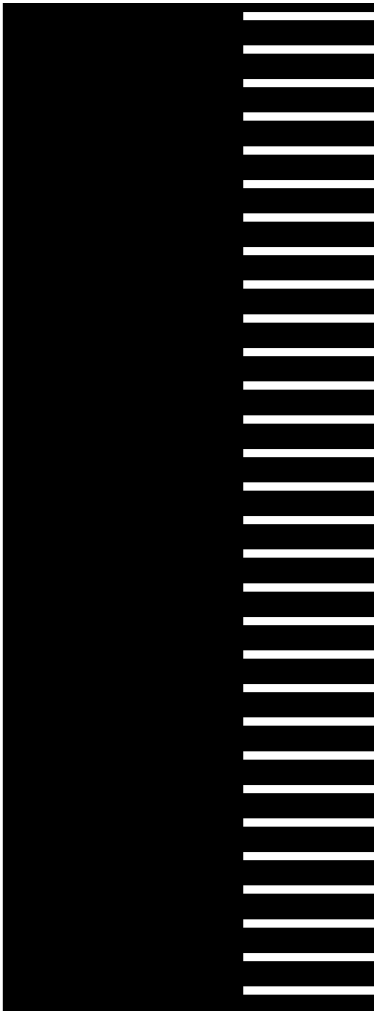
You will note that I have copied a range of other parties into this email, including Canterbury and Thanet District councils and the Planning Inspectorate.

Whilst previous experience shows that RiverOak/BDB rarely reply to correspondence from local residents, I would appreciate acknowledgement of the issues raised in this email.

Yours sincerely,

Jon Fowler  
Herne Bay

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## RE: New Consultation Dates

1 message

15 January 2018 at 16:41

Reply-To: [REDACTED]

To: [REDACTED]

Cc: [REDACTED]

Dear Tom

Sorry to come back to you once again but I have just been informed of the following from one of the people delivery the postcards.

[REDACTED] quoted this

We only did part of Ramsgate as per our instructions from River Oak. They laid out specific locations for this drop. Only half of Westgate was done too.

So maybe that is why we never received one and as previously mentioned we are directly at the end of the runway and obviously under the flight path.

Kind Regards

On Mon, 15/1/18, [REDACTED] > wrote:

Subject: RE: New Consultation Dates

To: "Rita Burns" <[REDACTED]>

Date: Monday, 15 January, 2018, 9:35

Dear [REDACTED]

Thank you for your email.

Please can you provide me with your postal address and I will check if it is within the area where we have sent out invitational postcards, which have been hand delivered to properties. If this is the case and you haven't received one I will look into this.

In promoting our consultation, as well as distributing approximately 50,000 invitations in an area around the airport site and under flight paths, we have placed adverts in local papers published in the last two weeks and will appear in this week's editions. As you mention, social media is also being used to promote the consultation.

All documentation is available to view and download on the project website [www.rsp.co.uk](http://www.rsp.co.uk). Alternatively I can arrange for a USB memory stick containing all of the information to be sent to you by post.

[REDACTED]

The documents are available also available in local libraries. Please let me know if you have any issues accessing the documents, and do let me know if you have any further questions.

[REDACTED]

We hope to see you at one of the events next week.

Kind regards,

Tom

RiverOak Strategic  
Partners  
Manston Airport consultation team

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]

Sent: 14 January 2018 16:03

To: [REDACTED]

Subject: New Consultation Dates

By the power of social media I have just been informed that you are to hold further consultations, my property is very close to Manston, directly under the flight path yet I have received no notification from you at all regarding further consultations. I assumed you were obliged to inform local residents within a certain area. I will now undertake to go through the various documents on your webpage (at first attempt very difficult to access) to enable me to respond to this consultant.

[REDACTED]

Copies of this email sent to [REDACTED]

[REDACTED]

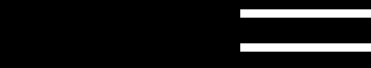
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[REDACTED]

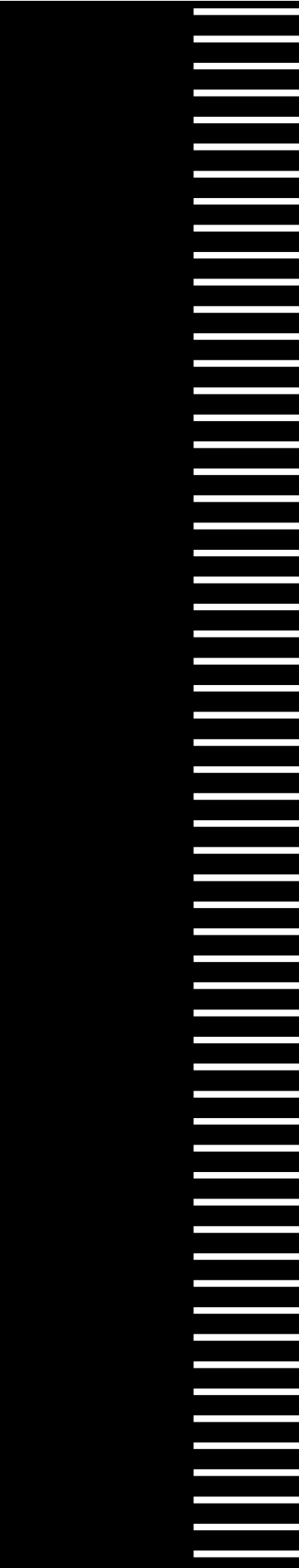
Madeline.homer

[REDACTED]

[REDACTED]



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## RSP consultation Ramsgate.

1 message

15 January 2018 at 17:00

To: [REDACTED]

Cc: [REDACTED]

Dear Sir/Madam

It has come to my attention via a friend that RSP are doing another consultation with regards to Manston Airport.

I have not had notification to my address of [REDACTED] If you look on a map you will see that I am two miles away, if not less, to the runway and in direct line of the flight path.

I would like to know why my house, and neighbours, as I have been along my street asking, have not had written notification about this. I thought all of Ramsgate had to be notified?

Please can you advise what the guidelines are?

Regards

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Re: MANSTON DOCUMENTS [BDB-BDB1.FID9982623]

1 message

[REDACTED] >

16 January 2018 at 21:00

To: [REDACTED]

Dear sir/madam we live on the Nethercourt estate. The centre of our estate is less than 1km from the boundary of Manston We have done a quick spot survey of people living on the estate and nobody we asked has received anything at all, again. So it just isn't us. Even if you send something now it will be a week into the consultation which quite frankly given the scale of your proposals and how adversely it will affect us here it is not acceptable . I think you need to check why nobody on Nethercourt estate has received any notification. When responding to us please can you explain what you are going to do to rectify this situation with the rest of our estate who have a right to be informed too. It does seem that you are being very selective who you contact.

Also we see you have not commented on the web site problems. We have since spoken to other people who experienced similar problems. Have you rectified them or made the information more easily available ?

Here is our postcode it should be enough for what you need as none of our neighbours got anything either [REDACTED]

[REDACTED]

CC PINS & TDC planning

[REDACTED]

**From:** Manston Consultation

**Sent:** Tuesday, January 16, 2018 4:49 PM

**To:** [REDACTED]

**Subject:** RE: MANSTON DOCUMENTS [BDB-BDB1.FID9982623]

Dear Mr and Mr [REDACTED]

[REDACTED]

Thank you for your feedback on the 2018 public consultation on proposals to reopen Manston Airport. If you provide me with your address, I will look into why you have not received written notice of the consultation.

[REDACTED]

Regards,

[REDACTED]

Natasha

**Manston Consultation Team**

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]  
Sent: 14 January 2018 12:40  
To: [REDACTED]  
Subject: MANSTON DOCUMENTS

[REDACTED]

Dear sir/ madam after receiving your email today(start day of consultation) I have tried accessing the relevant documents regarding your latest consultation regarding your proposed DCO application for the former airport site at Manston. I did click on the documents tab on the home page but could not find them. I eventually found them on the "read more" hyperlink down the page amongst other text. Quite hard to find as logic was saying they should be under documents. Then when I did manage to access them I had extreme difficulty and was unable to view parts of some and several documents not at all. It also crashed several times. Your web site is very difficult to navigate and not at all user friendly especially if you are not that computer literate & want to search for certain key words. Searching was only really possible after downloading them and as they are quite large files was not possible on a smaller device. As this is a public consultation I don't think it is acceptable that critical information is so hard to access especially since you have left it to the last minute to contact us to tell us you are re-running it. How are we meant to plough through hundreds pages of information in time to be able to ask questions at the one presentation in Ramsgate and respond within the time frame you have allowed. We would also suggest that the presentation being on a weekday makes it very difficult for people who work to attend.

[REDACTED]

We could not be any closer to Manston ( less than 1.5km from boundary) & yet we have had no written notice whatsoever through the post telling us of your plans to hold another consultation. We never received any notification for the last one either. Is it that you are trying to keep people in the dark about your plans?

[REDACTED]

You have an obligation to inform people and make the information easily to find & accessible to everyone. You are doing neither.

[REDACTED]

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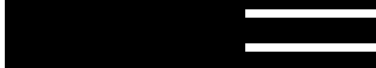
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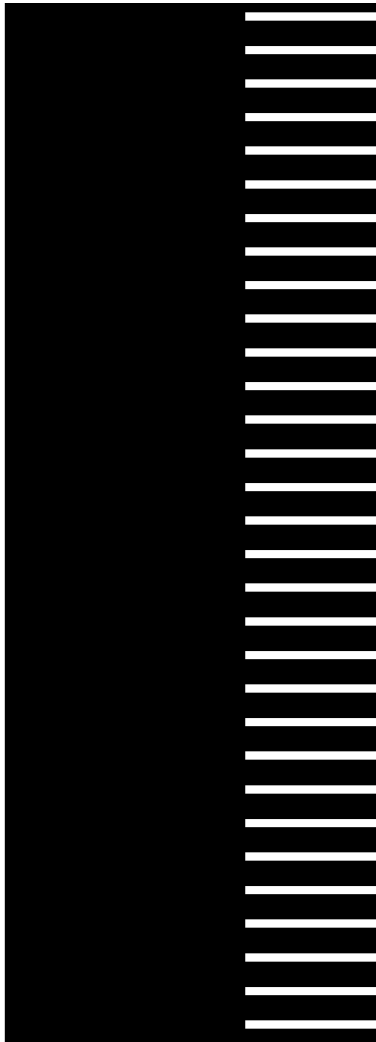
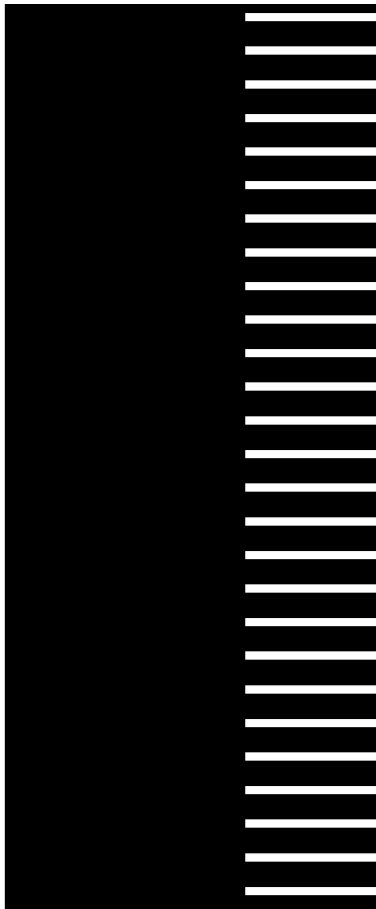
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[REDACTED]



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## Manston Airport Consultation

1 message

17 January 2018 at 10:24

Reply-To: [REDACTED]

To whom it may concern,

Its come to my notice that RSP are holding consultations in Ramsgate and Herne Bay and through social media I have read that RSP would be sending out postcards to everyone in Ramsgate and to those under the flight path who would be directly affected.

As we are directly under the flight path I assumed we would receive something to let us know about the consultations but we have received nothing in the post. I have spoken to a number of my neighbours in the [REDACTED] postcode area and none of them have received anything either. I have now noted that people across Ramsgate in various different areas are also saying they have received nothing from RSP.

Again through social media I have been told that RSP have only carried out "a limited drop only". Why it is that RSP are incapable of informing everyone who is affected when SHP have sent out numerous letters/brochures regarding consultations when news is available as has the Vattenfall Wind Power project who also sent through a brochure informing everyone of the work being carried out.

I would appreciate a response and explanation as to why this is happening.

Regards,

[REDACTED]

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**RE: RSP Consultation Ramsgate, BDB-BDB1.FID9982606**

1 message

18 January 2018 at 15:52

Reply-To: [REDACTED]

To: [REDACTED]

Hi there

Could you please explain to me why I have not received written notification of the consultation on re-opening Manston Airport.

I live directly under the flight path in Ramsgate - [REDACTED]

Regards

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## RSP consultation - inadequate

1 message

19 January 2018 at 13:20

To: [REDACTED]

Cc: [REDACTED]

Dear Sir/Madam

I'm writing to complain about the most recent consultation by RiverOak Strategic Partners.

In the Statement of Community Consultation you say that all residents of Ramsgate and Herne Bay will receive a postcard with details of the events. I, and my neighbours, who live in [REDACTED] Ramsgate (under the flight path) have not received any notification of this event via a postcard. Given the consultation is just a couple of days away, this is very unsatisfactory. Social media is awash with other people in Ramsgate stating the same (i.e. they have not received any notification). In fact there have even been posts from people claiming to have been employed to deliver these postcards, and they state that they have been told to target certain roads/areas only. One claiming to be delivering in Herne Bay stated that they were due to deliver 5,000 postcard in total, which is shocking if true, given the population is 40,000. The last consultation was not good enough, and it seems that this one will not be either. The timing selection is also poor, being limited to a weekday only, as is the location which is a room that can barely hold 40 people (the population of Ramsgate is c. 40,000). Finally, the locations of the full set of documentation is bizarre - why Deal, Margate and Ramsgate? Why don't the people of Herne Bay have the opportunity to access paper versions of the complete documentation?

You didn't reply to my last note (submitted via your webpage) asking for details about the consultation, so with this in mind I've copied PINS this time

This consultation process is again flawed and completely unsatisfactory.

Kind regards

Ramsgate [REDACTED]

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## Re: RSP consultation Ramsgate.

1 message

19 January 2018 at 17:40

To:

Thank you for your update. Could you provide a list of streets in Ramsgate that have been leafleted please. I am aware of 10 streets in Nethercourt alone that have not received notification. And these streets are directly in line with the flight path.

Could you also explain why I was leafleted after complaining but neither of my neighbours have received anything as if yet?

Regards

Sent from my iPhone

On 19 Jan 2018, at 17:22, "manston@communityrelations.co.uk" <manston@communityrelations.co.uk> wrote:

Dear Ms

Thank you for your email.

Following the delivery of postcards to over 50,000 properties across the area, we have instructed the distributor to redeliver to streets/areas where we have been made aware of residents not receiving a postcard.

Upon delivery of the original round of postcards we received a report from the distributor indicating that deliveries had been completed in line with our instruction. We have received further confirmation from the distributor of redeliveries.

We will continue to monitor the situation.

Kind regards,

\_\_\_\_\_

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To: [REDACTED]

\_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

\_\_\_\_\_

---

Regards,

\_\_\_\_\_

\_\_\_\_\_

50 Broadway London SW1H 0BL

-----Original Message-----

From: [REDACTED] mailto:[REDACTED]

Sent: 15 January 2018 17:00

To: M [REDACTED]

Cc: M [REDACTED]

Subject: RSP consultation Ramsgate.

Dear Sir/Madam

It has come to my attention via a friend that RSP are doing another consultation with regards to Manston Airport.

I have not had notification to my address of [REDACTED] [REDACTED]. If you look on a map you will see that I am two miles away, if not less, to the runway and in direct line of the flight path.

I would like to know why my house, and neighbours, as I have been along my street asking, have not had written notification about this. I thought all of Ramsgate had to be notified?

Please can you advise what the guidelines are?

Regards

[REDACTED]

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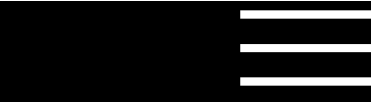
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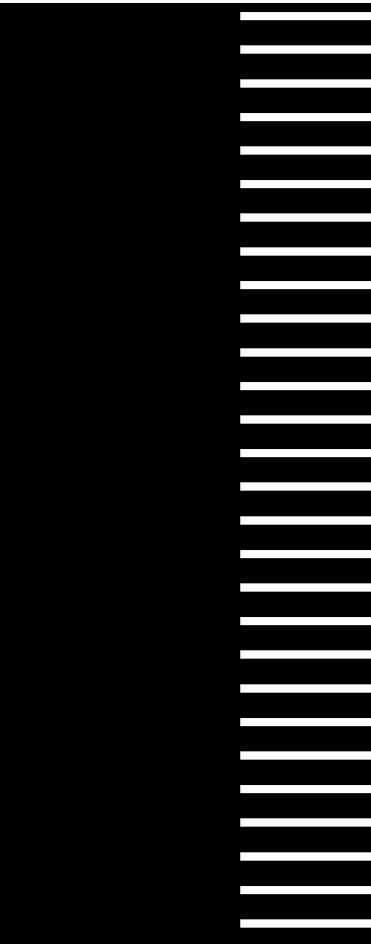
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## Manston

1 message

clive.aslet <[REDACTED]>

22 January 2018 at 08:51

To: [REDACTED]

Dear Mr [REDACTED]

I am writing as someone whose home [REDACTED] Guildford Lawn, is on the flightpath for Maston Airport.

I have just been told by a friend that there will be a consultation on this on January 23 (tomorrow). However, I had no notification of this in advance by the proposed developers – either by email or, as would have been more correct, by post. The consultation is therefore invalid and should be re-run.

On points of detail I would like to know what account will be taken of the following points in the environmental impact assessment:

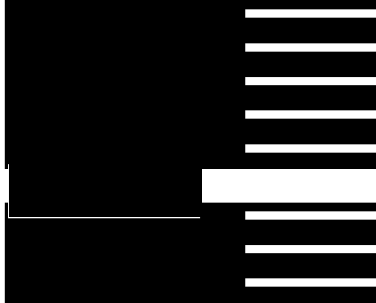
- What affect will the cargo hub airport have on the rejuvenation of Ramsgate by new people moving to the area?

- What affect will the cargo hub airport have on tourism?

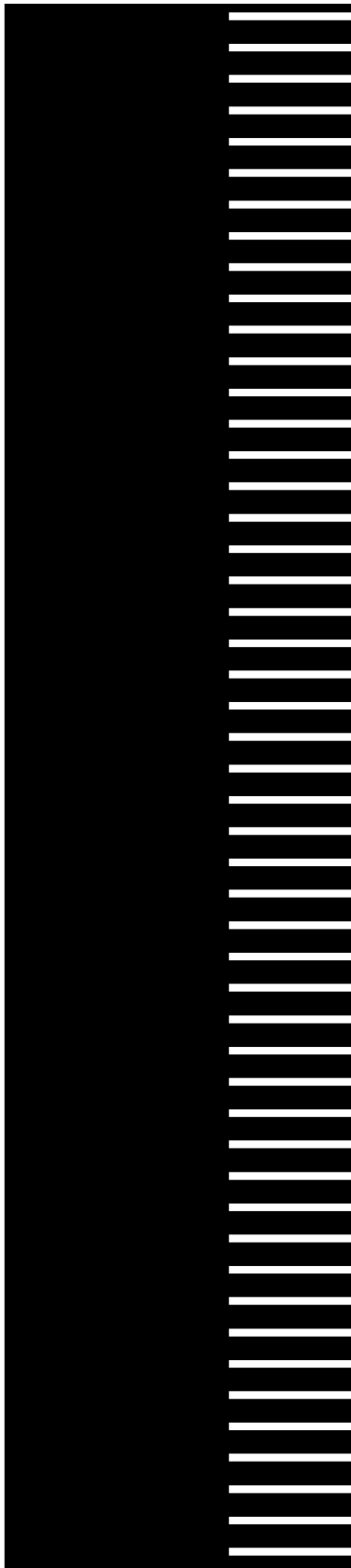
- What will be done to mitigate the impact of night flights on the health of the Ramsgate population due to loss of sleep from the night flights?

There is a well advertised shortage of accommodation in South-East England, and recent owners have not succeeded in making a success of Manston as an airport. The environmental consequences for Ramsgate will be disastrous. A mixed-use development for the Ramsgate site is by far the best solution.

Yours faithfully,



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## River Oak

1 message

26 January 2018 at 11:10

To: [REDACTED]

Dear Sir,

With reference to the recent consultation by River Oak, on Tuesday 23<sup>rd</sup> January at The Comfort Inn.

I was deeply disappointed to find out that I and many of the local residents were not informed of this consultation by post or leaflet, and therefore they were unable to voice their opinion on such an important issue that will affect all our lives.

We live on the Nethercourt Estate, which will be greatly affected.

Yours faithfully,

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## Manston Airport

1 message

29 January 2018 at 14:14

To:

Cc:

[REDACTED] Guildford Lawn  
Ramsgate

Dear Sir/Madam,

We are writing to strongly oppose the plans to go to the Secretary of State to gain permission for night flights to and from Manston. Our house is in the flightpath of the Airport so our lives would be hugely negatively impacted, together with the lives of our children and all the other residents who will be catastrophically affected.

But first and foremost before we can even get into the details of why this should not happen, we strongly oppose this moving forwards in any way shape or form since the consultation process has not been communicated to those that will be affected by this. For example; us! We only found out about it through a chance meeting. We have not been notified of any consultation. This is WRONG. We are concerned that many others who will be greatly affected by the plans, will not know anything about it either.

Now that I have been made aware of the plans, I have tried to discover the facts for myself. I find the information really difficult to navigate. There are a number of documents, some of which do not open. Information in the documents is not clear and contradictory.

It leads one to wonder whether in fact you do not want those affected to find out about the plans, and certainly if they do, you do not want them to obtain simple, clear, concise facts of how they will HONESTLY be impacted, including worse case scenarios.

Have you ever considered that with Thanet having the highest number of listed buildings in the country, it will be impossible to sound proof homes. Our house for example is a listed 1846 house with large round sash windows. It has an original roof. This is not a house whereby you can fly huge planes overhead at all times of the night and affect nobody. We are not alone in this scenario. Sleep is a human right and is necessary to be able to stay healthy, grow, function and work.

However since you have not even communicated to those like us about the consultation, we feel strongly that you should go back to the drawing board, begin the process from fresh but this time using information that is accessible and concise.

We look forward to hearing from you.

[Redacted]

Yours faithfully

[Redacted]

[Redacted]

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[Redacted]



## Manston Consultation

1 message

4 February 2018 at 14:17

Reply-To: [REDACTED]

To: [REDACTED]

Cc: [REDACTED]

From: [REDACTED]

I am a resident on Nethercourt and live close to the airport.

This is a response to the latest round of Consultations regarding the disused airfield at Manston.

Very importantly I had to find out about this event via a friend there was no notification received until I queried it.

One of the things that I am failing to "get to grips" with is that the noise monitor is proposed to be 6.5Km away from the airfield, surely the greatest noise is whilst the plane is landing off or landing how can that monitor any true noise that will be affect any residents?

Previously when planes flew over our area there were times when it would set off car alarms , during the day people can manage with an odd car alarm going off but it appears in the documentation that we are going to be subject to night flights

Aircraft noise would increase so there would be a change in quality of life for all of the Ramsgate residents – another point that I noticed in the document is that it is saying 115 residential dwellings are forecast to be exposed to significant annoyance and disturbance as a result of the aircraft noise. There are more than amount of dwellings on Nethercourt alone let around the surrounding areas. Properties will go down in value as a result of noise/nuisance and sleep deprivation, sleep deprivation alone is a huge worry and is documented as a major contributor to so many health problems. I am aware that the report states that in year 20 approx. 10,139 dwellings are forecast to be exposed to maximum noise levels in excess of 80dB LASmax at night. As I am sure you are aware 80dB is extremely loud which I find totally unacceptable.

At present Ramsgate has a lovely pavement café culture, visitors are coming back to the lovely area. The noise and pollution will certainly put a stop to that so businesses will struggle even more to survive.

HGVs in and out of the site along with Fuel Tankers will be a major problem there would have to be a vast number to cope with the quoted cargo tonnage. The roads are struggling with the traffic as it is and The Road Haulage Association has already stated that the roads to that area are not suitable if ever it was used for Operation Stack.

[REDACTED]

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[REDACTED]



## Manston airport consultation

1 message

9 February 2018 at 13:29

To:

Cc:

All

I live close to Manston airport [REDACTED] and have had no direct notification of this consultation process from RSP. This is concerning, particularly since the online consultation draws to a close in a week's time. I was also not aware of any consultation meeting which I understand has already taken place.

I have discussed this with my immediate neighbours who were also not aware of the consultation process.

**I have not used the official form for my feedback as I never received it and do not have time to handwrite my responses and post them off. Please confirm that this email response is acceptable; if I do not hear from you I will assume this is acceptable.**

I **strongly protest** about the current proposals by RSP to reopen Manston airport to mainly accommodate freight planes, many of which may take off and land during the night.

The likely impact on local households who may be affected by the noise and pollution from freight planes landing and taking off is unacceptable. In addition, the additional noise and pollution generated by the additional freight trucks travelling up and down the A299 is also unacceptable.

There will be a significant impact on local businesses, schools etc. who may also be affected by additional noise and pollution. We note that **significant adverse effects** of the airport's operation have been identified in RSP's own report on the proposals, which includes impact on the operation of local nurseries, schools, heritage buildings, churches etc. This is clearly unacceptable.

[REDACTED]

People's health and wellbeing are at stake and the additional stress of disturbed sleep may cause people to move from the area and potentially cause further economic problems for Thanet. Whilst some additional jobs may be created in the area it is not clear how many businesses will be lost or the numbers of people who will be forced to move from the area.

[REDACTED]

There is bound to be an adverse impact on local wildlife habitats including bird nesting sites, the seals at Cliffsend etc. In addition the popularity of the surrounding seaside towns may slump, causing more economic misery to businesses and households.

Towns such as Ramsgate, Sandwich, Broadstairs and Margate have only recently seen the benefits of improved investment, infrastructure etc but I consider these benefits will be lost as a result of the blight from the airport's increased activities?

[REDACTED]

I would question if this airport is actually a viable business? Surely an airport to take additional incoming and outgoing UK freight would be better located to serve the whole UK, not in a corner of Kent with a frankly inadequate road network? There is a reason why distribution centres for large companies are not currently located in Thanet – it does not make financial sense. We already have a strained road network in Kent as a result of freight trucks arriving and departing from Dover to reach most parts of the UK. This also brings noise, pollution, disturbance, roadside litter and parking issues – surely Kent is already doing it's fair share for the UK?

[REDACTED]

The minor access roads and junctions surrounding the airport land are also inadequate to cope with increased freight traffic. I note there are minor upgrade works proposed in the area however consider these are insufficient.

[REDACTED]

I do not object to Manston airport re-opening per se, however I **strongly protest** to the current proposals and request that a vastly improved consultation process be set up to engage with **all** affected people and businesses.

[REDACTED]

Regards

[REDACTED]

[REDACTED] MRICS

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[REDACTED]



## Night flights at Manston Airport

1 message

9 February 2018 at 23:26

Reply-To: [REDACTED]  
To: "[REDACTED]"  
Cc: "[REDACTED]"

Dear Sirs,

I've just found out about Riveroak Strategic Partners proposal to turn the former Manston Airport into a cargo centre requesting permission for a Quanta Count that would allow significant numbers of night flights, more than Heathrow and Luton airports are allowed and also to allow noiser planes.

As a local resident on the flight path [REDACTED] I must strongly object to this proposal. I have not been directly contacted regarding this proposal which forces me to question how properly the consultation has been conducted.  
If the airport hadn't been closed I could understand and accept a number of night flights more appropriate to Manston's size in relation to other airports.

This proposal falls far short of the World Health Organisation's guidelines and it will affect the health and well-being of thousands of residents. I am completely against this proposal and feel that RSP should commit to an 8 hour night curfew. I am also disappointed that nobody, from RSP has explained to me what this means, nor even drawn it to my attention. If anything you have tried to hide it within the sheer weight and volume of your proposal.

Yours sincerely,  
[REDACTED]

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Iain Livingstone <[REDACTED]>

## Manston DCO

1 message

16 February 2018 at 19:11

To: [REDACTED]

Cc: [REDACTED]

To whom it may concern

To my dismay I learned only this afternoon that a consultation was taking place about the re-opening of Manston airport.

If this is truly a project of national significance why didn't I receive notification of the consultation taking place? I live directly under the flight path in [REDACTED] and never received anything. How can this be justified? My neighbours haven't received notification either and if it wasn't for a report on the local radio (Heart FM this afternoon) I would have been none the wiser.

It was only by Googling that I found out who to contact in order to complain. I certainly have not enough time before midnight to digest your documentation that you have posted on your website.

As it happens I do oppose the reopening of the airport on the grounds that I believe it to be economically not viable. I do not wish to see night flights coming in over Ramsgate, which would ruin our quality of life and impact on our health.

And I wish to reiterate how appalling the lack of communication forthcoming from you has been.

Yours sincerely

[REDACTED]

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[REDACTED]

[REDACTED]